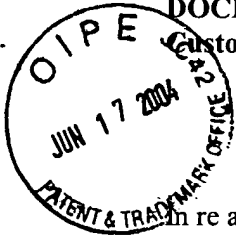


DOCKET NO. 10847ABUS01U (NORT10-00170)

PATENT

Customer No. 33000



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : Ayman Bedair, et al.

Serial No. : 09/475,269

Filed : December 30, 1999

For : ADAPTIVELY MAINTAINING QUALITY OF SERVICE (QoS)
IN DISTRIBUTED PBX NETWORKS

Group No. : 2666

Examiner : K.C. Harper

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Technology Center 2600

MAIL STOP AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

Sir:

The undersigned hereby certifies that the following documents:

1. Amendment and Response to Office Action;
2. Petition for Extension of Time - one month (in duplicate);
3. Check in the amount of \$110.00 for the one-month extension fee; and
4. A postcard receipt;

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on June 14, 2004.

Date: 6/14/04

Date: 6/14/2004

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